

AUXILIARIES IN ACTION

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I hope all of you enjoyed the holiday season. 2017 is upon us. Where did 2016 go? It is time to set new goals for your Auxiliaries.

Often we ask someone we know to be a volunteer for our hospital. Many times we hear, “I don’t feel like I have the ability, knowledge or talent.”

Well, volunteering requires no special talent. You just need to be able to be on time, to have a good work ethic, a supply of effort and energy, a positive attitude, able to show passion for others, willing to go the extra mile, and BINGO you have that spark and can become one of

VOLUNTEERS On Fire for Their Hospitals

Remember--The meaning of life is to find your gift (spark). The purpose of life is to give it away.

So give a gift to your hospital—YOU.
The result will be:



-Margaret Underwood

New Contact Info

New Email for Jamie Laughlin
DVS at Unity Health - White County
jamie.laughlin@unity-health.org

North Metro has a new Volunteer Coordinator,
Judy Shook.
501-985-7340
501-985-7350 (fax)
jshook@northmetromed.com
P. 67 in Handbook

Sharon Sly has a new email address:
sharonsly@cox.net



Guides

Deadline for submissions is the 1st day of odd months.

**EMAIL your material to
drossa@suddenlink.net**

**Caption pictures.
Identify Auxiliary name on subject line.
Tell us which District your hospital is in.**

Pics of Presidents

We want pictures of Auxiliary chapter presidents on our Auxiliary web page (<https://www.flickr.com/photos/139215265@N04/albums>)

This will help members traveling between districts put faces with names.

Chapters should email a photo of their president to drossa@suddenlink.net to be included.

2017 SPRING DISTRICT MEETINGS

April 4 th	Valley	Saint Mary's Regional Med Center - Russellville
April 12 th	Metropolitan	UAMS Medical Center – Little Rock
April 13 th	Southwest	Baptist Health Hot Spring County - Malvern
April 14 th	Southeast	DeWitt Hospital & Nursing Home - DeWitt
April 18 th	North Central	Stone County Med Center – Mountain View
April 19 th	Northeast	Arkansas Methodist Med Center – Paragould
April 20 th	Northwest	Mercy Hospital Berryville – Berryville

Southeastern Healthcare Volunteer Conference March 19-22, 2017 Williamsburg, VA

National Volunteer Week April 23-29, 2017

State Auxiliary Leaders (SAL) Conference May 6-8, 2017 Washington, D.C.

National Hospital Week May 7-13, 2017

AHAA Convention October 4-6, 2017, Embassy Suites, Little Rock

COV UPDATE**News Release****Margie Beadles to Chair AHA's Committee on Volunteers**

WASHINGTON (January 9, 2017) – Margie Beadles, volunteer/auxiliary at CoxHealth in Springfield, MO, is the 2017 chair of the American Hospital Association's (AHA) Committee on Volunteers. Beadles serves as an auxiliary/volunteer and as a member of the Hospital Advisory Board at CoxHealth. She served as a steering committee member in the development and implementation of the CoxHealth Patient and Family Advisory Committee in 2012. She is a past president of the Missouri Association of Hospital Auxiliaries. In 2010 and 2013 she served on AHA's Association for Healthcare Volunteer Resource Professionals conference planning committees. As a past president of her local Rotary chapter and board member of the Finley River Community Foundation, she stays active in her community. As one of five founders, she currently serves as the first president of Impact 100 Ozark promoting philanthropy among women. A retired educator and administrator, Margie received her bachelor's degree in education and master's degree in educational administration from Missouri State University.

Lynn Smith, volunteer/auxiliary at CHI St. Vincent-Hot Springs, Hot Springs, AR, is the immediate past chair.

New appointees elected to serve on the council for three-year terms are: **Jerry Berley**, volunteer at Ouachita County Medical Center, Camden, AR; **Marlene Cochran**, volunteer/auxiliary at Medstar Franklin Square Medical Center, Baltimore, MD; **Sandra Marshall**, CAVS, director of public relations, philanthropy and volunteer services at LRGHealthcare, Laconia, NH; **Nancy Viele**, volunteer/auxiliary at Hurley Medical Center, Flint, MI; **Yolanda Voigt**, CAVS, director of Aspirus volunteers, Aspirus Wausau Hospital, Wausau, WI (serving a one-year term); and **Kristy Fidler**, CAVS, director of volunteer services at Charleston Area Medical Center, Charleston, WV.

About the Committee on Volunteers The Committee on Volunteers is concerned with the roles, responsibilities, and services of organized volunteers and auxiliaries, as well as the community perspective they provide for the health care field. The committee supports the AHA mission and policy agenda by its activities in public policy development; participates in AHA grassroots advocacy; provides the Association with the benefit of its community perspective on issues related to the health care field; and serves as the selection committee for the AHA's Hospital Awards for Volunteer Excellence (HAVE Awards).

About the AHA The AHA is a not-for-profit association of health care provider organizations and individuals that are committed to the health improvement of their communities. The AHA is the national advocate for its members, which includes nearly 5,000 hospitals, health care systems, networks, other providers of care and 43,000 individual members. Founded in 1898, the AHA provides

Congratulations Jerry!

So excited to have yet another Arkansan on COV! I know you will do a great job and represent Arkansas well!

Note: HAVE Award Winners will be announced in February.

Submitted by: Lynn Smith



DID YOU KNOW?

1. Volunteer services are often one of the largest departments in a hospital.
2. Hospitals have some 30-50 different volunteer service areas.

Volunteers are active partners in:

- Improving quality
- Promoting wellness and prevention
- Raising funds for scholarships and equipment
- Improving patient engagement
- Enhancing the patient experience
- Promoting safety
- Fostering healthy outcomes
- Enhancing community engagement
- Supporting health care workforce development

You can find ALL this information and much more in a new publication “just out” by American Hospital Association. [***Engaging Health Care Volunteers to Pursue the Triple Aim***](#). I am very excited to share this new tool for volunteer use. Please feel free to use and share the article....especially with your DOV and CEO. I can send you an electronic copy or it is accessible at: www.aha.org/volunteers

*Click on: [**Engaging Health Care Volunteers to Pursue the Triple Aim- NEW**](#)*

*Click on: (Heading) [**Engaging Health Care Volunteers To Pursue the Triple Aim**](#)
and the article will open up for you.*

I would love your feedback on the article to pass along to AHA. Please tell me what you think of the article, how you will use it and who you share it with.

You can print article or to request printed copies contact: jryzner@aha.org .

Thanks for ALL you do!

Lynn Smith
lynn.ahaa@gmail.com



26 Hospitals in Arkansas Who Received the Inpatient Quality Incentive Program bonuses

Dept of Human Services

Arkansas Methodist Medical Center
Baptist Health Medical Center-Hot Spring County
Baptist Health Medical Center-Little Rock
Baptist Health Medical Center-North Little Rock
CHI St. Vincent Hot Springs
CHI St. Vincent Infirmary
CHI St. Vincent North
Conway Regional Health System
Forrest City Medical Center
Great River Medical Center
Helena Regional Medical Center
Jefferson Regional Medical Center
Johnson Regional Medical Center
Mercy Hospital Northwest Arkansas
North Arkansas Regional Medical Center
Northwest Health
Ouachita County Medical Center
Saint Mary's Regional Medical Center
Siloam Springs Regional Medical Center
Sparks Medical Center-Van Buren
Sparks Regional Medical Center
St. Bernards Medical Center
Unity Health - White County Medical Center
Wadley Regional Medical Center Hope (Not an AHA member)
Washington Regional Medical Center
White River Health System



Lee Crumby	Baptist Health Medical Center, Malvern
Altha Rhea Barrows	Mercy, Berryville
Bettie Logan	Mercy, Berryville
Jewell Pyron	Mercy, Berryville
Deryl Powers	Northwest Medical Center, Springdale
Ruth Ann Myers	Sparks Medical Center, Vanburen

AHAA District News

Metropolitan

Baptist Health Med Center – North Little Rock
Submitted by Linda Scott

Bonnie Bennage Honored by R.S.V.P.

Bonnie was awarded the “Shining Star” award at the 2016 R.S.V.P. lunch for outstanding service and dedication.



Metropolitan

Chi St. Vincent- Little Rock
Submitted by Karen Baldrige, Auxiliary President

The Auxiliary had a social on November 11. Everyone had a great time visiting with other volunteers and giving thanks for our many blessings and Veterans who have served our country. The Auxiliary delivered cookies to the waiting rooms at CHI St. Vincent and St. Vincent North. The cookies were baked by the CHI St. Vincent Rehab Auxiliary.

The Auxiliary sponsored a Dillard's Sale, November 17-18 at CHI St. Vincent. It was a huge success. The Annual Christmas Awards Luncheon was held on Friday, December 9 at the Country Club of Little Rock. Everyone had a fabulous time.

We had Auxiliary members that helped with the Thanksgiving Dinner served to our residents in the Nursing Center.

We had to reduce the amount of time our gift shop is open because of lack of help.

We are open 10:00 – 3:00 and only one volunteer a day to manage the gift shop.

Our Gift Shop Manager and Volunteer Coordinator are planning a trip to Dallas to Market later on this

month.

We will be having a planning meeting January 9th to look at the New Year.

North Central

Baxter Regional Medical Center Auxiliary

Submitted by Jean Adams, President

Winter is here, but our BRMC Volunteers thrive! We met for the November General Meeting under the theme Balance Your Life... Volunteer. Featured was the new Rock Steady program for people with Parkinson's disease. At our board meeting in November, a decision was made to purchase blue and pink baby blankets and to give a blanket to each newborn. These have arrived and are inscribed with little footprints. Underneath the footprints, the blankets are inscribed with Baxter Regional Medical Center DELIVERS! Sponsored by BRMC Auxiliary. The vendor is one that I discovered at a conference in Atlanta, and the prices are exemplary because there is no distributor. Swinging on a Star manufactures its own cotton and does all of the inscribing. BRMC's annual birthrate is approximately 700.

In December, we were able to complete our \$500,000 commitment for the renovation of the Women and Newborn Center. We received an additional \$17,000 from the Pink-A-Dilly Gift Shop and had a successful return from the Gift Wrapping Fundraiser. The December General Meeting was a fun time for our volunteers. Games were played, and gifts were given. Our annual blanket drive for patients in the Hensley Behavioral Health Center was better than last year. Volunteers donate new fleece blankets as gifts to these patients. Our auxiliary has agreed to pay for the renovation of the Doctor Consult Rooms in Surgery. We will replace the furniture and the floors as well as updating the look of the rooms which are used by doctors to speak with family members after surgery is done.



North Central

North Central

Ozark Health Inc. - Clinton

Submitted by Betty Spencer, President

We pray that all our volunteer friends and families have a wonderful 2017.

Ozark Health had fun and did receive a 5 Star Award at Convention. We also hosted our Fall District Meeting in Clinton and had a marvelous time with everything involved with this type of meeting. If you have hosted the meeting in the past you know what I mean.

Auxiliary members that helped serve Thanksgiving Dinner Nursing Center residents.

We reduced the time our gift shop is open because of lack of help. We are open 10:00 – 3:00 and only one volunteer a day to manage the gift shop. Our Gift Shop Manager and Volunteer Coordinator are planning a trip to Dallas to Market later on this month.

We will be having a planning meeting January 9th to look at the New Year.

North Central

Stone County Medical Center Auxiliary – Mountain View

Submitted by Leneil Taylor

We had two fund raising activities for our Auxiliary the last quarter. Our Butter Braid sales of over 1,000 loaves netted us \$ 1,295. Our Hot Chocolate on the Square netted us \$ 165.

Both of these are annual fundraisers and we are happy with the results.

The Hot Chocolate on the Square event is always on the day of the Christmas Parade/Christmas Tree Lighting in downtown Mountain View. This year the parade was rescheduled and that resulted in a smaller crowd, however we had a great time and enjoyed the fellowship.

The Bird Cage is enjoying a time of great success thanks to the wonderful leadership we have from our new gift shop manager and our retiring manager. Everyone has worked together well and made our gift shop truly one of a kind.

North Central

Unity Health White County Med Center - Searcy

Submitted by Ellen Jordan, Newsletter Editor



We are proud to be Americans at Unity Health. We begin each meeting with the Pledge of Allegiance led by a Veteran. UH Administration presented our Auxiliary with a State of the Hospital Address at our November meeting. We are so proud of the continued growth and advancements we are a part of.

Our Annual Craft and Bake Sale was a success! The Associates LOVE this fundraiser. We raised just under \$1200 with our top Silent Auction item – Carol Reese's Praline Cake - selling for \$70!



President, June Tripp and Representative, Debbie Bond proudly presented Alexis Baker the North Central District Nursing/Medical Scholarship of \$500. Alexis is a 2016 graduate of Riverview High School and currently attends Hendrix College in Conway. She plans to become a neurosurgeon.



Donnie Clay was presented a Unity Health jacket during the Christmas celebration. He has decided to retire as Messenger Coordinator after 20 years of service. Donnie is a pillar of our Auxiliary and will continue as a substitute as needed. At 95 years young, he is an inspiration!



On December 7th we enjoyed our Annual Auxiliary Christmas Potluck and a few rounds of BINGO. Four lucky volunteers walked away from the final game of Blackout with a “new car” each along with a \$25 Walmart Gift Card!!



Susan Bolton helps to fan fellow volunteer, Debbie Bond as she recovers from donating blood. Susan has been helping with the WCMC / Red Cross Blood Drives for many years.

The Rehab Christmas party was held on Thursday, December 15th at 3 p.m. We served patients refreshments and led Christmas Carols to cheer them as they are not able to spend the holidays at home. This is a rewarding experience for all involved.



Vendor sales results: Usbourne books net sales were \$6,271.54. Our commission of 25% is \$1,567.89. Cintas sold \$3,772.88 and we made \$754.58. Tentatively scheduled for 1st quarter of 2017 are SWIFT Uniforms, Geneva Linens and Dynamic Apparel.

Northeast

Ark. Methodist Medical Center - Paragould
Submitted by Pat Dowdy, President

AMMC Auxiliary kicked off the holiday season by providing cookies at the Christmas Tree Lighting and Auction. The Auxiliary also provided a wreath and large wooden ornament for auction. It was a huge success.

The Auxiliary has adopted two families (eight children) for Christmas, held a sheet sale, and enjoyed their Christmas party.



Wynne
Submitted by George Anne Draper, President



CrossRidge Community Hospital Auxiliary -

As the CrossRidge Auxiliary looks back on 2016, we see a year full of new activities. The ER Waiting Room was added to the duties of the Auxiliary, throws to the dialysis patients were added to the shawl and throw ministry, and the flower project that was begun in the summer is continuing into the new year. Overall, it has been a successful year for the Auxiliary and the hospital.

The December projects included putting up a tree in the hospital lobby and wrapping presents for the staff. This project was a way to give back to the staff for their generosity to the Auxiliary and dedication to the hospital.

The CrossRidge Auxiliary also participated in a new event in Wynne---a Christmas Bazaar for non-profits. It was held over two and a half days in an empty building in downtown Wynne. Gently used and new items were contributed to the Auxiliary and other non-profits and then sold to the public. The Auxiliary made almost \$400 that will go into the scholarship fund. Two young employees of the hospital are receiving \$1000 scholarships at the present time.

Northeast

Northeast

NEA Baptist Memorial Hospital-Jonesboro

Submitted by Pat Whitney, Newsletter Editor



We had several members go to the state meeting in Little Rock. Our District won six awards and our Hospital (NEA Medical) won four of those awards.

We had a scrub sale on September 1 & 2. We made nearly \$4,000 for our Auxiliary. We had another scrub sale in November.

Duck Classic: We had four people volunteer to help with the Duck Classic this year: Roy Runyon, Sherri Coffman, Ginny Presgrove, and (not pictured) Margaret Samples.

The Duck Classic raised \$590,000. The proceeds from Duck Classic help fund the foundation programs that are offered free of charge to patients: Medicine Assistance Program, ShareHope, Center for Healthy Children, Wellness Works, and HopeCircle



Roy Runyon: Roy is one of our newspaper delivery volunteers. Here he is on Thanksgiving morning. The newspapers were huge. Gearing up for Black Friday. He had his work cut out for him that day!

NEA Baptist Hospital Tree Lighting Service

The NEA Baptist Hospital had its Tree Lighting Service on November 20, 2016, at 5:00 pm. It was open to the public. There were songs by special guests. Refreshments were served by our pink ladies. There was even an appearance of Mr. and Mrs. Santa Claus. They were kind enough to talk to the children and have their pictures taken with the children.



Northeast

St Bernards Medical Center-Jonesboro
Submitted by Dean Rossa, Editor



Pictured are Auxilians from St Bernards (made in November) who have volunteered for more than 5000 hours. From Left: Mary Shaver, Sandra Ackeret, Nettie Whitehead, Rosalie Barber, Mary Nell Masterson, Katherine McCracken, Pat Surbaugh, Paula Dickson, Peggy Harrison, Mary Lou McCray. Thanks, ladies!



Our Light Up a Life Tree featured ornaments in honor or memory of someone who has touched the life of the donor. Proceeds from this fundraiser are used to maintain the St. Bernards Auxiliary Cancer Support House.

The St. Bernards Auxiliary House offers residential housing and supportive care for patients receiving long term cancer therapy at the Ben E. Owens Cancer Treatment Center.

Northeast

South Mississippi County Regional Medical Center- Osceola
Submitted by Dorothy Crockett, Secretary



The Osceola Hospital Auxiliary held a Sheet Sale December 6th. All proceeds from the sale will be used for scholarships given by the Auxiliary to Mississippi County students who are enrolled in a Health related field.



Each year, the SMC (Osceola) Hospital Auxiliary has a special project to show their appreciation to the hospital employees and doctors. They become Santa's Elf's by wrapping Christmas presents for the staff on December 13th and 19th. This is a festive occasion for the Auxiliary Members and their way to say "Thank You" and "Merry Christmas" to all!

Northwest

Mercy Hospital Northwest Arkansas - Rogers

Submitted by Shirley Long, President Elect

In 2016 the Auxiliary averaged 312 volunteers who served 41,874 hours, valued at over \$9,000,000. The volunteers served in over 45 hospital departments and clinics. The Auxiliary Volunteers included a summer program of 70 teens and college age students in a six-week program who served over 1,500 hours. The Auxiliary Volunteers also include five Registered Nurses who volunteer along side of the Hospital's Nursing staff in areas including GI Lab, New Born nursery, Wound Care, Med-Surg, Stress Lab, and Employee Health. In 2016 the Volunteer RNs assisted with giving 3,000 Flu Vaccinations to hospital employees and volunteers.

LOCAL PROJECTS

1. 8th Street Hotel for the Homeless. This is an ongoing community service project, which involves Auxiliary members providing meals for 75 residents. In 2016 the Auxiliary also provided hygiene packets, books, arts and crafts for children at the hotel. On December 15th Auxiliary members presented a Christmas puppet show and story time to the children, serving alongside a church providing a hot meal.
2. Literacy bags, baby blankets, hats and fidget blankets. The knit and stitch group of the Auxiliary made baby hats and blankets for all new burns at the hospital. The group completed the literacy bags for first graders at Grimes Elementary School. The group is now working a project to provide "fidget" blankets for patients diagnosed with Alzheimer's Disease.
3. Scholarships. The Auxiliary provided \$4,000 for co-workers in 2016.
4. Fundraisers. The Auxiliary participated in the following fundraisers in 2016; Silas's Jewelry, Shoe Roads Productions, Books are Fun, Wendiana, Dillard's, Bake Sale for literacy, and Christmas Mug sale. Six Auxiliary members attended the District Fall Meeting in Eureka Springs on 10/25/2016.

Auxiliary members were invited to a Christmas Open House on 12/8/2016. The event was held in the Hospital Auditorium and was decorated beautifully for the holiday. The Auxiliary's Therapy Dogs were able to attend and were loved on by all. The gathering was a celebration that allowed for fun, food, and collaboration between members. The following are a couple pictures of the event.



Holli Oliver
with
volunteers .



Northwest

Mercy-Berryville

Submitted by Pat Armer, President

Happy New Year from Mercy Hospital Berryville, Auxiliary! We hope everyone had a wonderful holiday season full of peace, love, family time, and Thanksgiving for our many blessings.

We started our Holiday Season with a Volunteer Appreciation Luncheon hosted by Mercy Hospital Berryville, Auxiliary Board Members in honor each and every active volunteer! It was a time to recognize our hard working volunteers! A time to say Thank You! The luncheon was attended by State AHAA President Margret Underwood and her husband. Beside delicious food provided by the Board Members, entertainment was presented by our very own Ms Mrytie Mae (AKA Ms Sondra Torisha), and Volunteer Richard Keller as he paid tribute to the four branches of the Armed Services with his harmonica!

Tray Favors were made for our patients in the hospital on Thanksgiving and Christmas by our talented Debbie Tate! We had several fund raisers during this Holiday Season including our annual Bake/Nut Sale prior to Thanksgiving and Christmas, Sheets and Sweets Sale. The Green Forest Thrift Store has had record breaking sales for October, November, and December!

We were blessed to welcome 4 new members!

In loving memory of Althea Rhea Barrows., Jewell Pyron, and Bettie Logan
The Alzheimer's Support Group meets every third Thursday of each month.



Juanita Baker, Barbara Willhelm, Jared Armer, Mary Jo Vallie, and Pat Armer, and Pugsley clean area around infant-grounds at Berryville Cemetery.

Northwest

Northwest Medical Center – Bentonville

Submitted by Pat Meier

Our Auxiliary board had a successful planning session for 2017 and we are looking forward to many worthwhile projects as well as new and existing fund raising events. Our scholarship committee has selected this year's winners. Our committee does a lot of work to review and rate all the applications.

We have added many new volunteers in the last few months and are going to have meetings for volunteers within each work station. Procedures change from time to time as do circumstances that necessitate updating volunteer duties.

We will be launching our new cookbook project in the month of January. We are excited to produce a publication that will be special for cooks everywhere for years to come!

Northwest

Eureka Springs Hospital

Submitted by Mary Lou Martin

On December 6th, the Eureka Springs Hospital Guild held its Christmas luncheon with the installation of officers for 2017 by Neta Stamps, Northwest District Chairperson at the Convention Center in Eureka Springs. The program was a recital of the Christmas story by Miss Trinity Strecher, a 16 year old. She also did a musical presentation (Snow by piano and voice). The speaker for the day was Michael Merry, chairman of the Eureka Springs Hospital Commission. A wonderful meal was served and followed by a cookie exchange for dessert.



Northwest

Siloam Springs

Submitted by Annis Cripps, President

The Siloam Springs Hospital Auxiliary, Inc. Has been busy during the months of November and December. Our Thanksgiving Bake Sale was a big success.

On November 29, five of our members, Kim Kittrell, Fran Hamilton, Jan Tracy, Riet DeGidts and Annis Cripps watched over our vendor station at the Senior Circle Holiday and Health Fair. We gave out several "Look Before You Lock" hangers and stickers.

For a community project, in December, we collected coats, gloves, and caps for the schools to distribute to children in need.

We had a Christmas pot luck lunch December 19. The members attending had an enjoyable time. Wishing you the best for 2017.

Southeast

Drew Memorial - Monticello

Submitted by Barbara Brown, President

The last two months have been very busy for our Auxiliary. This was our first year to have the Omelet Breakfast out of the Hospital, and we were pleased with our results. We had more room for everyone, and we saved some money for doing the preparation and set-up by the members. We appreciate all the ladies that helped in any way with the breakfast. We were also able to donate some of the food that was left over to the First Baptist Church that let us use their facility. We made over \$2,000 profit thanks to all the hard work and a donation from our surgeons, Dr. Pittman and Dr. Jerius. We also earned \$1,000 dollars from our tee Shirt sale, \$2059 from our jewelry sale, and \$3900 from our uniform sale. This is the largest sale we have had for uniforms. These will all help us to meet our five year pledge of \$100,000 to the Hospital Foundation.

We are so proud of our Drew Memorial Hospital for the **three awards** that were received this year. Arkansas Business named Drew Memorial Hospital the Small Hospital of the Year at their Health Care Heroes Luncheon. Some of our Auxiliary members joined the Hospital Administration for the awards banquet where the hospital was named the winner out of the four finalists.

The Arkansas Hospital Association recognized our Hospital with the Diamond Award in the category for publication for 2016. Our Auxiliary also received a Certificate for Excellence for our Brochure.

Drew County Hospital was awarded the Excellence Award in the most improved category of small hospitals from the National Research Corporation. From the time period of April 2015-March 2016, our hospital and one other, showed the highest increase in the percentage of patients rating us 9 or 10 out of 10. Our Auxiliary contributed to these results.

The Auxiliary members were invited to attend the Hospital Christmas Party at the Country Club in December. Several of our members were able to attend, and enjoyed it very much. We donated a gift from our gift shop for a door prize. I know that we had some winners of prizes that were playing bingo. We appreciate the staff for inviting us to attend.

Southwest

Baptist Health Medical Center -Malvern
Submitted by Opal Morris, Secretary

Our activities since my last letter are:

In our 'Pennies for Socks' jar a total of \$363.00 was collected and spent on socks and underwear for needy persons for Christmas. We collected casual clothing for the Mental Health unit in our hospital.

In October three of our officers and Gift Shop manager attended the State Convention in Little Rock. Our Christmas Extravaganza on November 3rd was a big success.

We purchased 'crash carts and trays' totaling \$13,036.57 for the nursing, respiratory and pharmacy units in the hospital.

In October, our 'Pink Lady Gift Shop' was voted the best gift shop in Hot Spring County by Hot Spring County residents.

In November, Gift Shop Manager, Vickie Shuff was voted one of the DYNAMIC DOZEN in Hot Spring County by Hot Spring County residents.

We lost one of our faithful members, Lee Crumby, to death on October 26th, 2016.

Southwest

CHI St. Vincent-Hot Springs

Submitted by: Lynn Smith

What an exciting year for our Auxiliary family! Under the awesome leadership of our DOV, Susan Rima, much was accomplished in 2016. Our 300 members donated thousands of volunteer hours. We had fundraisers, raffels and Relay for Life events which included a style show. The Auxiliary was able to donate more than \$75,000 to the hosital towards our pledge. As members moved away, new members joined to keep the work areas covered.

We were well represented at the Spring and Fall District Meetings and AHAA State Convention . Our own, Welda Chadick, was elected to serve as AHAA State Secretary. She also holds that posiotion for Southwest District and our local auxiliary. Congratulations Wilda!

We look forward to more volunteer successes in 2017.

Wishing our volunteer friends around the state a very HAPPY NEW YEAR!



Christmas party pics.

Southwest

National Park Medical Center - Hot Springs
Submitted by Dorothy Stringer, President

The NPMC Auxiliary had an unusually good holiday period compared to past years. We had a greater income, therefore, we were able to give more money out in the hospital, the community, and other ways. We have also done more fundraisers. Dillard's came back in December and we sold \$32,532.95 in the one day they were here. We were all excited about that.

We almost have our sculpture paid for. Another thing we did to wish the hospital Happy Holidays was to serve cookies and tea in the weeks preceding Christmas and New Years Day. The last week, we served cookies and tea to everyone walking into the hospital. People seemed to appreciate it and we enjoyed doing it for them.

We also had a dedication for our sculpture, "The Heart" of NPMC and really appreciated our fellow Auxillians from CHI St. Vincent's - Hot Springs and Nashville coming to it. Mayor Ruth Carney declared it Volunteer Day in Hot Springs and gave us a proclamation that we are having framed to hang in the gift shop.

We had our Christmas luncheon at Hot Springs Country Club and the food was wonderful. The entertainment was Maxwell Blade, who did a fantastic job and had all of us laughing and wondering how he did some of the things he did.

We hope that everyone had a wonderful Holiday and great New Year!

Southwest

Ouachita County Medical Center - Camden
Submitted by Daphne Bennett, Newsletter Editor

Payment continues for the Central Monitoring System for our Emergency Room--we gave the hospital \$12,000 in December leaving a balance if \$44,000 of our \$250,000 commitment.

Jerry Berley from the OCMC Auxiliary is now serving a three-year term on the American Hospital Association's Committee on Volunteers (COV). One of the services of this committee is recommending the winners of the HAVE awards. We are proud to have one of our members nationally recognized.

A rewarding project that costs us nothing--to date we have donated 28 gallons of aluminum pull tabs to the Ronald McDonald House.

The hospital gave free meals in the cafeteria to the volunteers for the last sixteen days of December.



Sparks Auxiliary - Ft. Smith
Submitted by Alice Swaim, President,

November is typically a fun month for us at our regular monthly meeting. We have a "style show", along with an extra special meal, and lots of Christmas decorations, since we are dismissed for December. Our Auxiliary members are our models with clothing supplied by Dillard's. This year was a little different as we had Linda Butler's two Godchildren, twins, boy and girl, 4 yrs. old as two models. Of course they stole the show. We also invited our sister Auxiliary from Sparks, Van Buren, our sustaining members, our CEO, Dan McKay, VB CEO, Amy Arzamanian, and several special guests brought by our Auxiliary members, 62 reservations in all. Several regular members also came who forgot to RSVP. Food was great, presentation was great, and lots of favorable comments were received. A really fun time.

We had a special sale in Dec. called "Dynamic Shopping", compared items with Bed, Bath, and Beyond. This was a first for this company and sales were moderately seen and acceptable for a first time sale, very nice products were available.

Although we don't have a regular meeting in Dec., we provide a fun activity called "Santa's Gift Wrap". We wrap all gifts bought in our gift shop which cost \$10.00 and above free, and all others a small charge, depending on size. These are all very beautifully wrapped and we make several hundred dollars. It is seen as a very nice service provided especially for Hospital employees and they really seem to appreciate it. It is also to help boost sales in our shop and that is how we make most of the money for this service.

Finally, for Dec. our Gift Shops sponsored an "Employee Appreciation Open House" for Hospital Employees on Dec. 8th from 11am-2pm to show our appreciation for their loyalty in supporting our shop. We served a wide variety of cheeses, dips, crackers, etc. with warm apple cider. We also had a wide variety of Christmas decorations available for sale, so needless to say, this was a huge success.

January is a quiet month with only regular scheduled meetings and giving staff a chance to kick back a bit and look at the success of our Holiday activities.

Feb. 9th will be our first special fund raiser for the new year with a uniform sale. This is usually a very successful sale, as everyone wears scrubs of some style and color. Following close behind will be a special Valentine Chocolate Party where each Auxiliary member makes something chocolate. We have usually had a wide assortment of cupcakes, cookies, candies, and even mini homemade loaves of bread. This has become a very favorite activity for Hospital employees who will purchase tickets when entering and given a carry out container, then walk around the room gathering up "goodies" for their container. Most items will cost one ticket and we sell tickets at \$1.00 each.

We look forward to another exciting year as we work for the benefit of our Hospital as Volunteers.