



November/December 2021

AUXILIARIES IN ACTION

A Publication of the Arkansas Hospital Auxiliary Association



*2021-2022 AHAA President
Carol Evans*

We had our first AHAA Board meeting with the new board yesterday, November 11, 2021. It was my honor as your President to preside, and it went well. My hope is that Covid numbers keep going down and that we can all soon meet in person.

I also attended my first AHA ZOOM meeting today, November 12, 2021. Although some members were in attendance, some were still meeting virtually. They plan at this point to meet in person in January 2022.

I can say not knowing what to expect this meeting was very interesting and informative. They welcomed me very graciously and made me feel at ease. They think very highly of AHAA and were happy to hear that so many of the Auxilians were returning to work in some form even if limited.

Carol

Theme: Volunteers are Helping Hands
Colors: Emerald Green and White



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63rd AHAA ANNUAL BUSINESS MEETING VIA TELECONFERENCE MINUTES

October 6, 2021

BOARD MEMBERS

Kathy Gammill, President
Carol Evans, President-Elect
Elizabeth McKinstry, Vice President
Mary Catherine Propes, Secretary
Darlene Tuohy, Treasurer

Mary Nell Masterson, NE District Chair
Judy Lawrence, NC District Chair
Diane Miller, NW District Chair
Rebecca Finigan, SW District Chair
Carol Shoptaw, Valley District

COMMITTEE CHAIRS/OTHERS

Mary Frauenhoff, Bylaws Chair
Dorothy Berley, Leadership Co-Chair
Neta Sue Stamps, Newsletter Editor
Peg Kuhnly, Legislative Co-Chair
Ginny Presgrove, Convention
Elizabeth Moad, Incoming NE District Chair
Pam Henderson, Minutes approval

Linda Butler, Parliamentarian
Lynn Smith, Leadership Co-Chair
Charlotte Jackson, Convention Chair
Jerry Berley, Advisory Committee
Judy Shaffer, Incoming President-Elect
Dorothy Stringer, Minutes approval
Frances Ballard, Minutes approval

ABSENT

Bo Ryall, AHA Liaison
Susan Rima, Convention
Margaret Underwood, Convention
Jan Gardner, Immediate Past President
Suzanne Hackney, Past President

Jenni Daniel, Convention Co-Chair
Barbara Goodwin, SE District Chair
Ara Yanker, Metro District Chair
Kristi King, ASDVS
Lyndsey Dumas, AHA Representative

Kathy Gammill, AHAA President, called the 63rd AHAA Annual Business Meeting via teleconference to order at 10:00am. Jerry Berley, Quachita County Medical Center, Camden, gave the invocation. Kathy welcomed everyone to the meeting.

MINUTES: Mary Catherine Propes, AHAA Secretary, took the roll. Minutes from the 2020 Annual Meeting had been previously read and approved by appointed committee. Auxiliaries appointed to approve 2021 Annual meeting minutes were: Frances Ballard, Stone County Medical Center, Mt. View; Dorothy Stringer, National Park Medical Center, Hot Springs; and Pam Henderson, Baptist Health Medical Center, Van Buren. Minutes will be printed in the November/December AHAA Newsletter.

FINANCIAL REPORT: Darlene Tuohy, Treasurer, stated that the financial report and proposed budget will be included in the 2021-2022 Handbook on pages 18 and 5 respectively.

MEMORIALS: Memorials will be printed in the Newsletter.

CREDENTIALS COMMITTEE: Darlene Tuohy reported for Jan Gardner, Committee Chair, who was absent. Ballots were sent to all 52 Auxiliaries with all except 3 voting. All voted yes to the slate of officers and yes to the proposed Bylaw changes. There were no negative votes.

INTRODUCTION OF NEW OFFICERS: Darlene introduced 2022 AHAA Officers:

President – Carol Evans

President-Elect – Judy Shaffer

Vice President – Elizabeth McKinstry

Secretary – Mary Catherine Propes

Treasurer – Charlotte Jackson

Bylaw changes focused on Officer/District Chair/ Board of Directors duties during catastrophic events. Changes are found in: President - Article VII, Section 1, letter e; President-Elect - Article VII, Section 2, letter f; District Chair - Article VII, Section 6, letter e; Board of Directors - Article VII, Section 4, as written.

AWARDS: Kathy announced that every Auxiliary will be awarded a Special Recognition Certificate rather than the 5 Star Award due to the Covid pandemic. Nominations for Auxilian of the Year and Administrator of the Year for 2021 were sent to an out-of-state judge. Plaques will be sent to the winners. Winners were:

Auxilian of the Year (under 100 beds) – Marsha Zachary, Johnson Regional Medical Center, Clarksville (Valley)

Auxilian of the Year (over 100 beds) – Charlotte Jackson, Jefferson Regional Medical Center, Pine Bluff (SE)

Administrator of the Year (under 100 beds) – Kevin Storey, Baptist Health Medical Center, Heber Springs (NC)

Administrator of the Year (over 100 beds) – Sam Lynd, NEA Baptist, Jonesboro (NE)

ANNOUNCEMENTS: Kathy expressed her gratitude to all Board members for their help and support during these trying times, and her appreciation to AHA – Bo Ryall, Lyndsey Dumas, and Amber Estrada.

INSTALLATION of OFFICERS AND RECOGNITION of DISTRICT CHAIRS: Kathy Gammill installed 2022 AHAA Officers: Charlotte Jackson-Treasurer, Mary Catherine Propes-Secretary, Elizabeth McKinstry-Vice President, Judy Shaffer-President-Elect, and Carol Evans-President. Officers were declared installed.

District Chairs, elected by their individual Districts, were recognized: Ara Yanker-Metropolitan, Judy Lawrence-North Central, Elizabeth Moad- Northeast, Diane Miller- Northwest, Barbara Goodwin-Southeast, Rebecca Finigan-Southwest, Linda Butler-Valley

CHANGE OF OFFICERS: Kathy Gammill virtually passed the gavel to 2022 AHAA President Carol Evans. Carol thanked outgoing officers, committee chairs, District Chairs, DVS, as well as Bo, Amber, Lyndsey, and Jodianne from AHA for all they've done the past year. She welcomed the new Officers, Committee Chairs, and District Chairs. Her theme for the year is "Volunteers are Helping Hands". AHAA will be continuing teleconferences with the hope of an in person meeting by March. She plans for a monitoring program to bring in new Auxiliary members around the state and asked for any suggestions to facilitate this program. She stated, "No day is promised, but every day is a blessing". The question was asked about when to expect 2021-2022 Handbooks. They are at the printers and will be sent to the AHA office

who will distribute them to the District Chairs. District Chairs will send Handbooks to the Auxiliaries in their districts.

Meeting was adjourned at 10:37 am.

Mary Catherine Propes

Mary Catherine Propes
AHAA Secretary

Approved by:

Frances Bullard

Frances Bullard

Dorothy Stringer

Dorothy Stringer

Pam Henderson

Pam Henderson



**2020 ADMINISTRATOR OF THE YEAR
UNDER 100 BEDS**



KEVIN STOREY
Baptist Health Medical Center – Heber Springs

The Baptist Health Medical Center – Heber Springs Auxiliary would like to nominate Kevin Storey for the Administrator of the Year Award. I met with Kevin shortly after I became President, which was also not long after he assumed the position in early July, 2018. He is also CEO of the Baptist Hospital in Stuttgart so he splits his time between the two facilities. He spoke very favorably of the auxiliary and services that were provided at our hospital, took time to brief us on upcoming changes and offered his support and assistance whenever needed.

In the time period before the pandemic, he participated in our volunteer Appreciation luncheon and ensured that we were included in all of the hospital events such as the Christmas party and barbecue lunches that he provided. He actually did the barbecuing himself.

He included the volunteers with the employees when the Corona Virus vaccination became available. Which change greatly expedited the process for us.

I met with Kevin in March to discuss reactivating the volunteers. Being part of the Arkansas Baptist Health System complicated this process. Kevin was very positive and excited about us reactivating but explained that we would need to get approval from Baptist leadership. During our discussions he frequently mentioned how our reactivation would be a morale booster for the hospital staff. He immediately started talking to his supervisors about reactivating volunteers; included it in conversations whenever possible and asked us to put together a proposal. He reviewed our proposal and sent it forward.

Within a few weeks we received approval to move forward with reactivating not just our auxiliary, but all Baptist Hospitals could now reactivate.

The Baptist Health System has instituted quarterly awards for employees. Kevin asked the Auxiliary to provide a representative to sit on the review committee. This affords a different perspective to the review panel.

One of our Auxiliaries programs within the hospital has been holiday meals for hospital employees who are working on the holiday. Also included are local EMS and police personnel.

Families are also invited. Of course, due to the Pandemic, these had to be stopped. Kevin has approved us restarting these holiday meals with July 4th being the first one. He encouraged essential hospital personnel such as, infection control, facilities and food services to assist in the planning process to ensure that all safeguards would be taken.

As evidenced above, it is clear to see that Kevin Storey has, and continues to lay an active role in supporting the activities of our Auxiliary. We feel that he truly is the Administrator of the Year.

2020 ADMINISTRATOR OF THE YEAR OVER 100 BEDS



Sam Lynd
NEA Baptist Memorial Hospital

Sam Lynd is the Administrator and Chief Executive Officer of the NEA Baptist Memorial Hospital and NEA Baptist Health System.

Sam Came to NEA Baptist from Baptist Memorial Hospital – Memphis in April 2020. This was just as the Covid-19 Pandemic was beginning.

Immediately, Sam became involved in the Community and the Auxiliary. He served on a Regional CEO group through AHA regarding the Covid-19 Pandemic in Arkansas. Unfortunately, at that time, the Auxiliary was not allowed to work due to the risk of Covid-19. Sam authorized the Auxiliary to be able to come to the cafeteria and get a meal and take it home. Even after the Auxiliary was allowed back to work in the gift shop, the Auxilians still not working could come get a lunch meal and take it home.

Prior to the Auxiliary returning to the gift shop, he authorized the maintenance department to construct a Plexiglass shield around the counter at the checkout in the gift shop for our protection.

Because of the pandemic, we could not have our Annual Christmas dinner or the Auxiliary provided by the Hospital. Sam as well as other Management team members personally delivered Christmas poinsettias with a special Christmas card to each Auxiliary member, which is about 50+ members. Every Christmas the hospital has a Christmas Tree lighting ceremony with carols sung by local artist or schools, reading of the Christmas story in the Bible, and of course, Santa Clause reading the Night Before Christmas. This is open to the community for attendance. Due to the Pandemic, this was not feasible, so a video was made to be seen on social media. Sam included the Auxiliary President and president Elect in the video and the

lighting of the tree. The 40-foot tree was donated to the hospital by the Auxiliary several years ago and the Auxiliary is always a part of this community event.

Sam was also instrumental in making sure the Auxiliary was included in the receiving the Pfizer Biotech Covid-19 vaccine after the Healthcare workers, front-line workers and been vaccinated. The Auxiliary very much appreciated getting the vaccine as being part of the hospital, it was offered to us before it was offered to the community. This allowed those that had not returned to work in the gift shop that immunity and then shortly thereafter, the other Auxilians were allowed to return to other jobs within the Hospital.

Sam has been an advocate and supporter of our Auxiliary in the 14 months he has been at our hospital, and we cannot thank him enough. We think he is our "Administrator of the Year".

2020 AUXILIAN OF THE YEAR UNDER 100 BEDS



**Marsha Zachary
Johnson Regional Medical Center**

Commitment and loyalty best describe Marsha Zachary, the treasurer of Johnson Regional Medical Center Auxiliary. During the lockdown in 2020, Marsha's actions were a true testament to her service to the community. Through her actions, she renewed the auxiliary's spirit of volunteerism.

A few examples of her servitude include:

- Weekly visits to the older auxiliary members, several that are disabled and infirm.
- Shopping for those members that were 'at risk' or could not get around.
- Comforting those who had lost loved ones.
- Supplying transportation for relatives to and from the airport in Fort Smith.

Marsha joined the auxiliary in 2011. During the past 10 years, she has served in many roles, exhibiting leadership in every role, most recently as treasurer. No matter what office she has held, she has shown respect, love and care for the members and community. Below are a few examples of her going above and beyond in performing her duties as treasurer, during this past year, while in lockdown:

Obtained permission from the hospital administration to conduct an inventory of the gift shop in order for the taxes to be filed on time.

Organized perishable merchandise in the gift shop by expiration dates, so that the items would be distributed throughout the departments by hospital personnel before they were ruined.

Continued to complete her monthly treasurer reports

Balanced all auxiliary bank accounts

Weekly checked mail, delivering to the rightful recipients and handling any pertinent business

Several times each month, she picked up books from the auxiliary members and friends that were to be sold at the hospital registration desk for auxiliary income.

Delivered items such as masks and walker bags that had been handmade by the auxiliary sewing committee to the hospital

Assisted the membership chairman in an on-line fund raiser that included collection of dues. Marsha collected, counted and deposited the dues that were paid and mailed in as prompted by the fund raiser.

As the lockdown restrictions were relaxed, Marsha organized the installation of the auxiliary officers for 2021 – 2022, providing fresh bouquets for each member receiving honors and awards.

Most notably, Marsha has recently been nominated to be the Treasurer for the Valley District for the 2021 – 2022 year.

During the last several months of isolation for so many of our members, Marsha has been a true gift to us all. She has kept the JRMC members informed and connected, showing genuine concern for all of us in the auxiliary. Marsha's beneficence has lifted all of us above the crisis. When thanked for all she has done, she simply replies, "my pleasure". We are, truly, blessed to have such a selfless member among us.

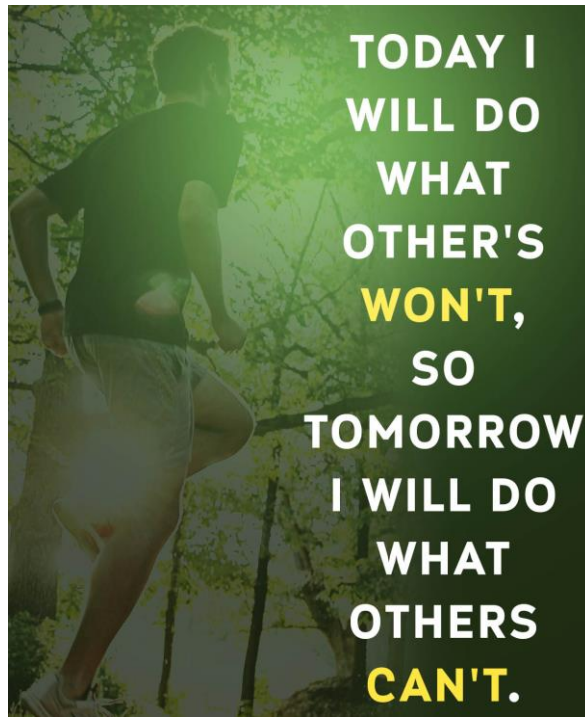
2020 AUXILIARY OF THE YEAR OVER 100 BEDS



Charlotte Jackson
Jefferson Regional Medical Center

I nominate Charlotte Jackson from Jefferson Regional Auxiliary for the 2021 Hospital Auxilian of the Year. Charlotte is a volunteer and serves as our volunteer coordinator and has been the only volunteer allowed in Jefferson Regional Medical Center since COVID precautions were put in place in March 2020. She has kept the other volunteers updated each month with newsletters, text messages, and phone calls, while continuing activities that benefit Jefferson Regional. She made hundreds of masks for staff, volunteers, family, and friends. She provided eight nursing units with four unique activity books for patients, since many patients were alone and bored while no visitors were allowed in the facilities. From July through September, she screened employees as they entered the hospital. She worked with the employee engagement team beginning in September to bring back retail therapy to the employees by hosting sales on site for three months in a row, then spacing them out to bi-monthly. She continued the auxiliary's Breast Cancer Awareness program by placing out pull-up signs around the facility and distributing over 1,600 pink ribbons to 99 different departments. She collaborated with patient experience department, marketing, and nutritional services to have cards delivered to all inpatients on Thanksgiving and Christmas. She continued to accept donations for our Christmas Light program, even when we were unable to have the celebration ceremony. She hosted a drive by Christmas Party for the Jefferson Regional Auxiliary volunteers. She continued to provide fidget quilts for inpatients. Charlotte worked in the command center from January through April to add people to the waiting lists and make appointments for the COVID vaccines. She insured that discharged patients continued to receive handmade cards informing them that they may receive a phone call to participate in a survey about their stay at Jefferson Regional. Charlotte has continued to ensure that Jefferson Regional Auxiliary assist Jefferson Regional Medical Center with as many projects as possible and is coordinating with them on allowing volunteers to return to the facilities.

In addition to her volunteer activities at Jefferson Regional, she is Southeast District secretary, the Arkansas Society of Director of Volunteer Services secretary, and is serving as the chair of the Arkansas Hospital Auxiliary Association's State Convention for 2021. She strives to make each activity she is involved in the best it can be for all involved. She has volunteered well over 2,000 hours during the past year to make Jefferson Regional and hospital volunteers in Arkansas shine.



POST INSTALLATION PICTURES

On a day after the telephonic installation of state officers, a few got together, and the following pictures were received.

The gavel is passed.

Past President Betty Spencer passes the gavel to Immediate Past President Kathy Gammill.



Immediate Past President Kathy Gammill passes the gavel to President Carol Evans



Immediate Past President Kathy Gammill presents President Carol Evans with the President's Jewel.



President Carol Evans presents Immediate Past President Kathy Gammill with the Past President's Jewel.



Hope is an anchor
to the soul.
It will hold you fast
until the storm of
life has passed.

Howard Finster



METROPOLITAN
Baptist Health – North Little Rock
Ann Scott

CHI St. Vincent – Morrilton
Joan Drilling
Mary Joyce Maus
Betty Swope

NORTH CENTAL

Baxter Regional Medical Center – Mountain Home

Kay Davis

Rick Fairlamb

Kay Sims

Frank Willett

Jan Yurkowski

Unity Health – Harris Medical Center – Newport

Jeannine Walton

NORTHEAST

St. Bernards – Jonesboro

Nettie Whitehead

VALLEY

Baptist Health – Van Buren

George Fisher III



METROPOLITAN

BAPTIST HEALTH MEDICAL CENTER – NORTH LITTLE ROCK

Becky Blackard

We have 30 volunteers that have returned to volunteer here at BHMC-NLR. That is about 50% that have returned prior to Covid

We are volunteering in the following areas: Gift Shop, OR Waiting Room, Radiology Waiting Room, Golf Cart, Emergency Room, Admissions and Special Projects.

We have met with the Auxiliary Board and conducted a planning meeting but, we have not been able to meet corporately with all the Auxiliary members. We are so looking forward to that day when we can be together. We keep up with each other via phone, email and/or text messages.

Plans for the next couple of months include:

Taking telephone orders for Gift Baskets to deliver to patients.

Printing email from family to patients and delivering email/cards to patients or to patients' nurses if they are in isolation.

Planning to assist with Christmas decorations again this year, it may be smaller scale of decorations

Plan to assist with the Christmas Wreath auction for staff. Wreaths are made and donated to the Auxiliary. We will then manage the auction.

We are trying over here. It is definitely a trying time. It is great to see the number of Covid patients declining here at our facility. What we are seeing in the hospital are some very sick patients.

We are so appreciative of the volunteers that are willing to serve.

We are looking forward to the Holidays. Pray the Lord blesses each and every one.

CHI St. VINCENT INFIRMARY /SHERWOOD

Barbara Bender

The Auxiliary held a Halloween Basket and Flower Arrangement Sale at both the Infirmary and North Little Rock locations. All the proceeds of the sale went to stock our Compassion Closets at both locations. Some of our talented board members prepared the baskets and the arrangements. Pictured below are Gerry Goffart and Jan Gardener.



Our Compassion Closet is solely for patients who require articles of clothing in order to leave the hospital. Without family or funds, these patients are given sweatsuits in the cooler months. The nursing staff in both the ER and the hospital floors have this closet as a resource for their patients.

For those of you who know Gerry Goffart, you will understand our sadness regarding Gerry's retirement. We are very happy for Gerry who is retiring from her volunteer endeavors as a volunteer and auxiliariast to her condo in Florida. Gerry will be closer to her family and will enjoy a much-deserved rest. Knowing Gerry this will be the start of a new adventure in her life. Gerry we will miss your smile



CHI St. VINCENT – MORRILTON

Claudia Riedmueller

Unfortunately, photographs were not available in time to include with this article. We will just keep trying.

Our September meeting was dedicated to reviewing our Proposed By-Laws. These were approved by our membership at our October meeting.

With Covid-19 and its variants still a threat, our annual Thanksgiving Bake Sale, as well as our annual Christmas Bake Sale, will be Pre-order Only events for our hospital family. Our fundraising Guru and chairman, Delores Hartman, is the principal organizer for these events. Also, we are considering scheduling a basket or quilt raffle in November or December.

Delores is our Member of the Month for September. Delores has been a member of CHI St Vincent Morrilton Auxiliary for 21 years, having served many years as President and now as our treasurer. Delores continues to be an energetic leader. Her service areas are the Front Desk and The Gift Shop, and she fills in whenever and wherever she is needed.

Our October program was Suicide Prevention presented by Rebecca Schrock, RN, VSN, and Program Director for Senior Life Solutions at our hospital, Senior Life Solutions services are designed to provide assistance to individuals suffering from symptoms of depression and anxiety related to aging. Nationwide, 36% of suicides are by people age 55 or older. Our community is fortunate to have their services located in our hospital.

The October Member of the Month is Nancy Willenburg. Nancy has been a member of CHI St. Vincent Morriton Auxiliary for 3 years. Her areas of service are at the Front Desk and The Out Patient Waiting Room. Nancy keeps a daily exercise routine and enjoys reading.

With several of our members dealing with health issues, the members present were encouraged to keep them in our prayers and send them a card to let them know we are thinking of them.

Later in the month, the Auxiliary members received their Covid-19 Booster shots. We are grateful to our hospital's President, Bubba Arnold, for providing these for our members.

Sadly, over the past few months, death has claimed three of our members, Joan Drilling, Mary Joyce Maus, and most recently, Betty Swope.



NORTH CENTRAL

BAXTER REGIONAL MEDICAL CENTER

Jim Whelan

As we quickly approach the holiday seasons let each take the time to be Thankful. In all the anticipation and preparation of the holidays our spirit of Thanksgiving is too often brushed away. Let us begin each day grateful for our many blessings and this very attitude of Thanksgiving will have a lasting effect throughout our year.

It is quite appropriate that our Auxiliary has posted a Bulletin Board titled, *"Thankful for simple blessings"* with the question, *"What is your blessing?"*. The response has been very active with multiple posts added each day by volunteers and employees.

With the approval of administering the COVID Booster vaccine our Auxiliary was actively involved in supporting on October 1 an onsite vaccination session for all staff and volunteer members. On October 5 a vaccine clinic was held at the Baxter County Fairgrounds, with an open invitation extended to all throughout our area who were eligible to be vaccinated, even if they had not pre-registered, and the response was very positive.

In appreciation and recognition of our hospital achieving national recognition with *Magnet Designation*, and cited as *Best Place in Work in 2021*, our hospital provided staff and volunteer members a commemorative cooler with a six pack of Coca Colas. On October 8 we conducted a "drive through" for volunteers to receive their cooler and gratitude all their efforts.

Standing: Debbie Hess and Wendy Sears-Reedy. Sitting: Carol Chentnik, Jann Young



L to R: Edith Harper, Louise Pitts, Jim Whalen



Our “Pink-a-dilly” gift store and our two Thrift stores continue to generate outstanding sales. In addition, through the year our very active Ways and Means committee has held successful internal sales events- September we hosted a linen sale, we had a Uniform sale scheduled this October, and Collective Goods scheduled for November. During the holiday we will once again offer seasonal gift-wrapping services as our yearend fund-raising event.

We have received approval to conduct, by appointment, tours of our hospital for those who are newcomers to the area. The tour, prior to the pandemic, has always proven to be an effective recruiting effort.

In October Baxter Regional Medical Center introduced treatment for severe Aortic Stenosis in patients with all levels of surgical risk. Our Auxiliary is supporting this new program by providing “Way Finding” volunteers to support the incoming patients. The Program is off to a great start and has been a gratifying experience for our volunteers.

In November each of our members will receive Soup packets to recognize their *“BRMC Volunteers Have Soup-er Powers”* efforts throughout the year. Also, each volunteer will receive a complimentary meal coupon for our hospital cafeteria to be used in the months of November or December.

Special recognition is in order for our own Judy Shaffer who has been officially installed as AHAA President Elect for the coming year. We also want to recognize Carolyn Hannon selected to be the Legislative Chair for the North Central District.

In September, with unanimous approval, our Auxiliary Board passed the motion to donate another \$ 100,000 to our Foundation in support of our Hospital’s Fifth Floor Surgical Services

renovation project - \$300,000 had been donated toward our \$700,000 commitment so far. At our October 13 Board Meeting our Hospital's Foundation made an appeal in support of our Community Education Houses that serve the special health services of our community. Our Board unanimously agreed to contribute \$50,000 towards the *Annual Lend-A-Hand Fund Drive*, and also committed to match up to \$ 50,000 any contributions that the Houses received during their national fund-raising campaign titled, "*Giving Tuesday*".

The Auxiliary Community Service Project for the Month of October is collecting food for Mountain Home Food Basket and the Bull Shoals Food Pantry at our Bargain Boxes in Mountain Home and Flippin. People get a punch on the Bargain Box Shopping Card if they donated 5 or more items daily. We also are collecting at our Pink-A-Dilly Gift shop. All through the month of October.

Sue Hollenbeck and Peggy Fazio



Donna Kimes



Ozark Health, Inc. Clinton

Bobbye Bennett

The Ozark Health Auxiliary has been holding meetings as scheduled. As of this date, we still abide with the mask ruling and the separation policy. Some of the volunteer services are still suspended but more are being implemented. With one exception the Gift Shop has been open since last May of 2020. The mask is worn, and we still check in each day at the front desk by thermometer check.

We have held a Collective Goods Sale and a Uniform Sale so far this year. And a second Uniform sale is scheduled for next Wednesday, November 3rd. A jewelry sale with Wire 'n Rings was held in August. Another Collective Goods Sale is scheduled in December.

The Nursing Home has been closed to visitors, so any activities with them have been put on hold.

The Foundation held a Corn Hole tournament in September, and the Annual Golf Outing was held October 16th. On November 6th the Gift Shop is holding a "popup sale" at the Pottery Shop here in Clinton.

At the September meeting the Auxiliary voted to purchase 5 of the newer wheelchairs for the front desk. For those who have not seen one of these chairs, they are quite a helpful item and more “patient friendly” than the “older” ones.

At our August meeting we had Brenda Wood from the Literacy Council speak. And, at our September meeting Susan Scarberry addressed the group regarding Insurance and Medicare.

The Auxiliary will meet Monday, November 1st. At this meeting we will prepare our “Holiday Baskets” to be put up for a Silent Auction beginning November 2nd through November 19th. Also, we were given a “handmade quilt” for this we are selling raffle tickets, and the winner will be announced on November 19th, also.

And, we are preparing to hold our annual Christmas Bake Sale on Wednesday, December 22nd.

Wishing all the Happiest and Merriest Holidays!

THANK YOU FOR VOLUNTEERING!

“Kindness, like a boomerang always returns.”
We can’t help everyone, but everyone can help someone!

UNITY HEALTH – HARIS MEDICAL CENTER (NEWPORT)

Margaret Goodman

Volunteers assist the Environmental Service department by ironing “Unity Health” labels on towels, gowns, sheets, etc. - working as a team during these trying times.

Auxilians place barrels at several locations throughout the Community. Coats are collected for a period of six weeks and distributed at the Newport High School cafeteria. The coats collected furnish coats for the children of Jackson County.

Recently our kitchen was closed for several days for major repairs. A “Soup and Sandwich” fundraiser was held by the Auxilians to help hospital staff during the kitchen emergency.



Next two months:

Our auxiliary meets at the beginning of the year to make plans for the upcoming year. The following ideas are ones we have already discussed in previous meetings.

Auxiliary will continue the “Act of Kindness” for our employees. Each month the volunteers put together a “token” of their appreciate and delivery to a particular department. By the end of the year, each department has been visited.

Valentine baskets will be made and sold out of the Shops of Unity-Newport gift shop.



NORTHEAST

ARKANSAS METHODIST MEDICAL CENTER – PARAGOULD

Roseann Livingston

Our Auxiliary is still not back to work (fingers crossed, the hospital said MAYBE next month.)

NEA AUXILIARY – JONESBORO

Kathy Miller

As of August 16th, the auxiliary is on hiatus and not allowed to volunteer due to high COVID numbers in the hospital.

Auxiliary members, Faye Haney, Kathy Goodman and Betty Louy traveled to Market's in Las Vegas and Dallas to purchase new items for the Gift Shop. (Pictured below)





Auxiliary purchased 2 massage Chairs for the hospital staff so when they get a break they can rejuvenate and relax. Staff has worked extended hours and the auxiliary wanted to help. In addition, we will supply water and snacks while they relax.

Scrub Sales and Masquerade jewelry sales have been schedule for Oct. and Nov.



Our auxiliary purchased 2 massage chairs for the hospital staff. It's been a difficult year for them, and we wanted to give the staff these chairs to use on their breaks to relax and rejuvenate. Pictured is President Ginny Presgrove trying out the massage chair.

SOUTH MISSISSIPPI COUNTY REGIONAL MEDICAL CENTER / OSCEOLA

Sonja Burnett

Osceola Hospital Auxiliary presented Harvest Treats for the SMC Regional Hospital employees Thursday, November 4th. Pictured are Paulette Booker, Lovonda Carter, Sharon Ragan and Pud Thomas. It was a great success.



ST. BERNARDS – JONESBORO

Dean Rosa

Because we've been inactive, the St Bernards Auxiliary kept the 2020-2021 officers and the elected Board Members for a 2nd year (2021-2022).

The officers at left were installed by Mary Nell Masterson, district chair, at a September 28 Board meeting, 2021 in which the general membership participated by ZOOM.

L-R: Gaylor Orndorff- treasurer, Diana Ruesewald-recording secretary, Pam Chaffin-VP, Diana Zachary-president.



Also installed were Board Members: Shelia Schisler, Betty Moad, Jane Orndorff, Ann Ford, Paula Chalpecka, Beth Norwood. Not attending Myra Deacon, Inez Parten, Lyn Hubbard



St Bernards Administration has not -in the past 20 months - permitted large Auxiliary gatherings such as the annual Appreciation Tea or quarterly general meetings. The Auxiliary Board and the Gift Shop steering committee met for meetings this summer and fall. The calendar is still subject to change subject to increasing covid infections.

Workstations at the GIFT Shop, ICU, CTC, and SB Village returned to limited action in April and May. The St Bernards Senior Center reopened in July and temporarily closed again in early August.

The fund-raising committee for our yearly Christmas fund raiser (Light Up a Life) met in late October to stuff envelopes for the mail out campaign.

The board voted in September to hire a social media agency and share the cost for a year with two other groups of St Bernards volunteers. It will be responsible for keeping up with our activities and posting them on various media outlets (facebook and instagram). This will increase our advertising. The Foundation will meet with them once a month to present activities we have coming up. Auxiliary hopes to promote our Gift Shop, Light Up a Life program, and to recruit new members.

We gathered for final services for long term Auxiliary member, Nettie Whitehead, September 22. Nettie served as Auxiliary president (1991-1992) and was a faithful working member until Covid. We will miss her.



NORTHWEST

MERCY HOSPITAL BERRYVILLE

Jean Vance

The thrift store was closed, again, on July 20 due to the increased number of Covid 19 cases in the county. We did receive permission to hold an outdoor sale in September however due to rain, we were unable to hold any during the month of October. The store has reopened part time November 1st. We are only open two and a half days due to the loss of volunteers.

We attempted an online Sheet Sale September 13 - 24 that was not very successful as no response was received from the public. We thank our hospital staff for their orders!

In October a flu vaccine clinic was held at our hospital and all volunteers were invited to attend. Covid boosters were also available.

We are blessed to report that the electronic tracking boards have arrived and are installed. They are both helpful for patient and family confidentiality and for the staff to know what is going on.



Pictured above is Surgery Waiting Area Volunteer Anita Spearman.

Our two Surgery Waiting Area Volunteers are the only Auxilians who have been able to continue working in the hospital.

We were able to hold our November Board Meeting in the Medical Arts Conference Room and it was great to see faces in person again – even with masks on!

November 13th the Auxiliary participated in the Christmas Gifts Galore shopping venue at the Carroll County Fairgrounds hosted by the Extension Homemakers featuring items from our hospital Gift Shop. The Shop has been closed to the public for a very long time! We hope to reopen soon on a very limited schedule.



Plans were made at our November Board meeting to have a Potluck at the home of the president for our December meeting.



SOUTHEAST

BRADLEY COUNTY MEDICAL CENTER – WARREN

Phyllis Loomis

We lost our Home Health Director, Tammy Hensley, to Covid. She worked as the director for 20+ years. We purchased this bench in memory of Tammy and placed it in the hallway at the Home Health Medical Complex. We framed the article, which is above the bench.



CHICO MEMORIAL MEDICAL CENTER – LAKE VILLAGE

Dean Ann Smith

From July 9 – 17th, our auxiliary members helped with the Delta Wellness Mission 2021 project. Military personnel came and provided vision, dental, and basic medical services at no cost to participants.

They served the Lake Village, AR, Lake Providence, LA and Greenville, MS area. Our auxiliary members and other local organizations helped with the Lake Village area. The services provided to the public were held at the Lakeside school campus.

INNOVATIVE READINESS TRAINING

DELTA WELLNESS MISSION 2021

Military personnel will offer vision, dental, and basic medical services to the public at **no cost to patients** (no income or residency requirements; ages 3+). Patients will be treated on a first come, first serve basis.

DELTA WELLNESS
FOR AMERICAN MILITARY PERSONNEL

VISION EXAMS & SINGLE VISION GLASSES
DENTAL EXAMS & EXTRACTIONS
BASIC MEDICAL & WELLNESS EXAMS

JULY 9 - 17, 2021

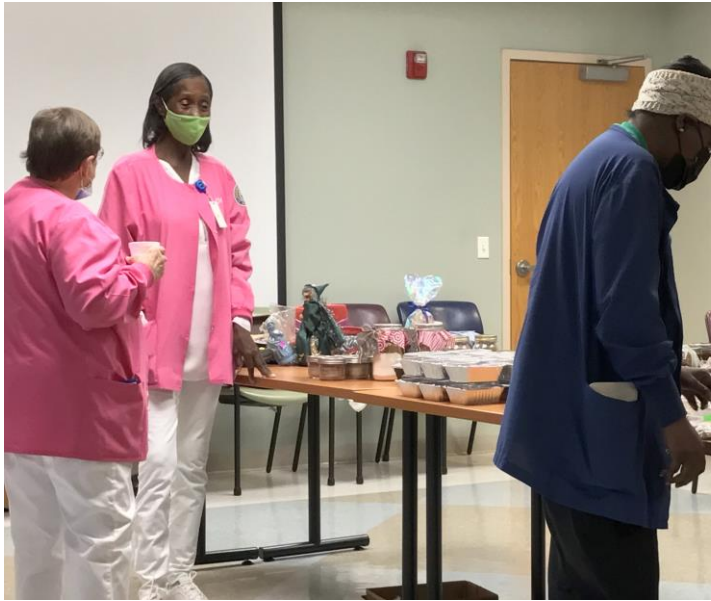
Hours of Operation:
Friday 7/9: 1pm-5pm | **Saturday 7/10:** 8am-5pm | **Sunday 7/11:** 1pm-5pm
Monday 7/12 to Friday 7/16: 8am-5pm | **Saturday 7/17:** 8am-1pm

LAKE VILLAGE, AR	LAKE PROVIDENCE, LA	GREENVILLE, MS
Lakeside High School	Central High School 700 Martin Luther King Jr. Dr.	Greenville High School 419 E. Boardman St.

LADY AGGIES

Logos for various military branches and organizations are displayed at the bottom.

We assisted in directing the patients to the rooms for their particular service and we also helped with feeding the military personnel. This was a different and very unique but fulfilling experience. Participants were admitted on a first-come, first-serve basis. We also assisted by serving evening meals.



On Sept. 23rd, we held our annual Fall Mall inside the hospital in our conference room. This is where we sell our canned goods, cakes, casseroles, plants, and white elephants. Due to covid restrictions still in place at the hospital, no outsiders could come in, only the staff of the hospital. Masks are still being worn. We took in a little over \$600 for the hospital.



We had a Collective Goods Sale October 7th and 8th. We also plan to have a silent auction bidding on baskets designed and filled by the departments later on in the month to honor breast cancer month.

DELTA MEMORIAL HOSPITAL – DUMAS

Shirley Sandlin

Pictured is (left) Clarice Poole and Juanita Moreland. The two are discussing the sale of Scholarship light cards and Holiday Delights. The card sale helps fund the two Scholarships that are awarded each spring to seniors. Juanita is chairing the Holiday Delight Bake Sale. Homemade desserts will be available for sale on Tuesday, November 23.



DREW MEMORIAL HOSPITAL – MONTICELLO

Barbara Brown

The Skills Fair For the staff at Drew Memorial Hospital. We were helping with registration and taking people to the right place for the three days.





Our ladies delivered the items from our on-line linen sale. The linens were sent to our Auxiliary, and we made sure everyone got their items that they ordered.





Our ladies change our gift shop to a Christmas Shop for the next two months. We have a huge inventory of Christmas goods, and the hospital staff are so excited.

SOUTHWEST

On Friday Nov. 5th the presidents of the SW district met with me at the Cracker Barrel in Arkadelphia for lunch, and to receive their new handbooks and certificates. It was such an honor and privilege for me to finally be able to meet in person the presidents in my district. We enjoyed each other's company and had a lot of laughs. In attendance were Dorothy and Jerry Berley, Janelle William's and her mom Pat Smith, Lynn Smith, Becky Finigan, Dorothy Stringer, June Haynes, and Jan Spetch. *Submitted by Becky Finigan, District Chair*



MEDICAL CENTER OF SOUTH ARKANSAS – EL DORADO

Janelle Williams

In September things began to pick up a little. We are still not allowed to return to volunteering in the hospital. Which is really disheartening and disappointing to the volunteers, but we keep on a going. We currently have 24 members. We received two new members in September. We are being allowed to have our board meeting and general meetings in person, which is so much better than those old zoom meetings. Praying things continue to improve.

The Gift Shop is open, and volunteers are doing a wonderful job. The Gift Shop Director is Sheralyn Givens, and she is keeping the Gift Shop stocked and is currently ordering items for the holidays. We are seeing a few more visitors that are allowed to come back into see patients, stopping by and buying for the patients. The hospital café has opened back up to the public and that seems to be bringing more visitors to the Gift Shop also.

November will be a busy month for the Auxiliary. On November 3rd and 4th, we held a T-Shirt Fundraiser in the hospital and raised \$1080.00.

November 24 we will be having a Holiday Bake Sale, just in time for employees to stop by and purchase their deserts for their Thanksgiving Meal.

November 29th and 30th we are holding a Masquerade Jewelry Sale. Good time for everyone to purchase some nice jewelry for Christmas Presents. So glad we have payroll deductions, means we can sell a lot more!!

Last but certainly not least, will be our Christmas Party on December 8th. Everybody needs a little fun, good food, music, and gifts in times like these. Hope everyone has a wonderful and HAPPY THANKSGIVING and a MERRY CHRISTMAS. Be safe, hold the faith, keep praying and we will see you next year!!

OUACHITA COUNTY MEDICAL CENTER (CAMDEN)

Dorothy Stringer

There is some good news from the OCMC Auxiliary--we have assumed Board meetings and have been able to conduct some business. Our first meeting was July 13; we met September 14; and one is scheduled for November 9. To date we have not been able to assume our Quarterly meetings because of social distancing. Enthusiasm is still a part of us, and we work toward keeping this uppermost.

We recently received a donation of \$ 6,000 from an anonymous donor, and one of our honorary members donated \$300.

We were able to give the hospital \$ 10,000 in September and look forward to the time we can do this more frequently and with larger amounts.

We had a successful scrub sale on July 28 and 29 and are enjoying reimbursement from this fundraiser. We will have two more checks from this sale.!

Sales in our gift shop, even with our decreased hours, have been good. The shop will be closed this weekend to decorate for Christmas, and hopefully sales will "pick up" with the addition of Christmas items.

We have started our holiday season out with a S'mores event for the employees. The NPMC Auxiliary wanted to let our employees know that we appreciated them. Our fire pit in the Serenity

Garden was put to good use as we had two S'mores parties, one for the day shifts and one at night. They all enjoyed the sweet.

We started a Comfort Closet in the ER for people who needed clothes when they left the hospital. If their clothes were cut off due to an accident or for other reasons, they had something to go home in. We included the entire hospital in this project. Employees were encouraged to bring clothes in "their" sizes to ensure we got a good mix of sizes. With a receipt, they got a discount in the gift shop. The Auxiliary filled in the missing sizes needed.

Currently, we are making plans for our Christmas project and our Senior Care unit. Our Senior Care Unit wants an outdoor area for their patients. We are checking into regulations for this area to make sure we meet all the regulations for it.

We are also working on a Birthday Party for Dona McKewen. She is our longest working volunteer (37 years). In November she will be 99. We will try to get as many Birthday cards for her as we can. So everyone, send a card to our hospital and wish her many more years as a volunteer. She still has 6 more years on her driver's license before she renews it.



VALLEY

MENA REGIONAL HEALTH SYSTEM

Sharon Jewell

Thank-you to Auxiliary members Sue Powell and Donna Montgomery for serving popcorn to hospital employees in July. We appreciate all you do.



The Arkansas National Guard had close to 1000 soldiers stopping in Mena the first few days in July. A comfort station was set up for the soldiers providing drinks, snacks, and a place to cool off while they refueled. The refreshments were provided by local people and businesses. Mena Regional Health System was happy to play a part in showing patriotism to Guardsmen from the 39th Infantry Combat Team as they made their way to Fort Polk, LA.



Mena Regional Auxiliary inc. is accepting applications for new members! The Auxiliary is such an important part of our hospital, and we are all so thankful that they each take time to volunteer and contribute to the well-being of our staff and our hospital!

The Auxiliary will award a FALL SEMESTER SCHOLARSHIP(S) in the amount of \$1,000 to a student(s) enrolled in any area of healthcare! Applications are available in the Mena Regional Admissions or Administration Offices or can be printed from this post! The scholarship is due Friday September 24, 2021!

Due to the increase of covid cases in our county and hospital we suspended our volunteer activity during the month of August. We will reevaluate the situation in September. Stay safe!

The Mena Regional Auxiliary recently awarded \$1,000 scholarships to three students who are pursuing a career in the field of medicine. Recipients included: William Walker, Chelsey

Arender, and Ansley Simmons. Annual scholarships are awarded in the spring and fall. Congratulations to recipients!



Mena Regional is CRAZY about Breast Cancer Awareness! Departments competed for the best "crazy pink" look, and 3 of our wonderful Auxiliary Members helped out by judging each department! Thank you, Donna, Paula and Ewanta!! Reigning champions, the Dietary Department, took the win again this year! Congratulations!



We are pleased to announce that the Hospital Gift Shop reopened in October after several weeks of being closed due to covid.

We are having our annual Christmas Breakfast fundraiser in December.



chia236

We sincerely apologize for the late posting of this newsletter; however, it was necessary to wait for receipt of the signed Teleconference Convention minutes.

IN MEMORIAM 2021

METROPOLITAN

ARKANSAS STATE HOSPITAL

Stan Dobson

CHI ST. VINCENT MORRILTON

Joan Drilling

Mary Joyce Maus

BAPTIST HEALTH -NORTH LITTLE ROCK

Charlotte Clark

Jackie Maxwell

Melissa Lou (Missy) Williamson

CHI ST VINCENT INFIRMARY/SHERWOOD

Bernie Beeson

Jackie Koonce

Patricia VanBiber

UAMS WINTHROP P. ROCKEFELLER CANCER INSTITUTE

Steve Golnik

Ella V. Smalley

Sara Jane Williams

NORTH CENTRAL

BAXTER REGIONAL MEDICAL CENTER (MOUNTAIN HOME)

Lyle "Curley" Appleton

Verlin Baker

Dick Baltz

Don Barringer

Jim Bell

John Bruce

Arlene Dixon

Jerome Domek

Euell Forbus, Jr.

Sam Ghianni

John Hale

Alice Johnson

Clara Laska

Joe LeBlanc

Harry McBride

Dean Meyer

Mel Mills

Eleanor Noker

John Renolds

Edgar Robertson

Marlene Shapiro

Hazel Schoepoester

Helen (Louise) Stewart

Pearl "Aileen" Tolliver

Delores Williems

OZARK HEALTH, INC (CLINTON)

Andy Andregg
Marion Smith

STONE COUNTY MEDICAL CENTER (MOUNTAIN VIEW)

Sara James

BAPTIST HEALTH – WHITE COUNTY MEDICAL CENTER (SERCY)

Hilda Clay
Don Cranford
Eunice Holder
Calvin Humble
Berry Lankford
Rudy Self
Sybil Webb

NORTHEAST

ARKANSAS METHODIST MEDICAL CENTER (PARAGOULD)

Pat Dowdy
Midge Goad
Bertie Pagel

NEA BAPTIST MEMORIAL HOSPITAL (JONESBORO)

Dorothy Jean Coogin

ST. BERNARDS MEDICAL CENTER (JONESBORO)

Sandra Ackeret
Jean Ahrens
AvaLee Dickson
Maxine Drury
Charlotte Hickox
Harry Hill
Jo Ann Hill
Sue Lee
Mary McDonald
Mary Jane Nash
Lillian Reddman
Helen Reithmeyer
Mary Shaver
Terese Sifford
Hazel Strickland

NORTHWEST

MERCY HOSPITAL BERRYVILLE

Dian Adams
Agnes Cooper
Dixie Evans
Keith Ham
Gay Morton

Jimmie Nelson
Geraldine Newberry
Teresa Nichols
Warren Tresler
Barbara Wilhelm

MERCY HOSPITAL NORTHWEST AR (ROGERS)
Gerald (Jerry) Tuohy

NORTH ARKANSAS REGIONAL MEDICAL CENTER 9HARRISON)
Rachel Gonzalez
Imogene Hammerschmidt
Irene Patton
Sharon Pierce

NORTHWEST MEDICAL CENTER – BENTONVILLE
Jamie Johnson
Frances Lee Scott
Anita Smith
Jack Stephens
Betty Tidewell

NORTHWEST MEDICAL CENTER – SPRINGDALE
Carl Johnson
Sue Jones
Steve Keane
Marie Lookingbill
Don Marts
Loraine Monroe
Sue Moore
Lloyd Ponomar
Gay Wheat

SILOAM SPRINGS REGIONAL HOSPITAL
Margaret Hoyt
Wanda Rogers

SOUTHEAST
BRADLEY COUNTY MEDICAL CENTER (WARREN)
Jo Ann Drew Richen
Sandra Parker

CHICOT MEMORIAL MEDICAL CENTER
Maria Gendernalik
Joyce McCree

DREW MEMORIAL HOSPITAL
Dianne Ferrell

JEFFERSON REGIONAL MEDICAL CENTER (PINE BLUFF)
Geraldine Brunson
Nancy Longacre

SOUTHWEST

MAGNOLIA REGIONAL MEDICAL CENTER

Pearl Baily
Juanita Casey
Wynonah Davis
Violet Eads
Ann Gurnea
Miram Leman
Mary Phillips
George Quick
Mildred Ruff

OUCHIATA COUNTY MEDICAL CENTER (CAMDEN)

Dorothy Burton
Margaret Chandler
Betty Jackson
Francis Jordan
Tessie King
Francille Pryor
Avalene Reynolds
Betty Sebaugh
Mary Sutton
Rosemary Williams
Virginia Wood

MEDICAL CENTER OF SOUTH ARKANSAS (EL DORADO)

Jean Coleman

VALLEY

BAPTIST HEALTH – VAN BUREN

Martha Bolling

JOHNSON REGIONAL MEDICAL CENTER (CLARKSVILLE)

June Clabo
Doris DeMaco
Ruby Moore
Ione Patterman
Cecilla (C.C.) Sampson

SAINT ARY'S REGIONAL MEDICAL CENTER (RUSSELLVILLE)

Verna Daniels
Jane Hradek
Nina Price

VOLUNTEERING
COMBATS
DEPRESSION.

